

# Policy Statement for Human Resource Management

29/03/2017

It is one of the main goals of the ownership and management of Blue Lagoon Group to ensure the welfare and best working conditions possible for their staff. We declare that we respect and follow the Human Rights of our staff according to Greek law and European Union Regulation.

The ownership and management recognizes that our employees are the most important asset for the Resort and by taking care of the staff they will do their best to take care of the customers and to ensure customer satisfaction.

The company has put some goals for itself in order to monitor and ensure improvement concerning human resource management such as:

### 1. Certification

In order to satisfy broader human resource management criteria, Travelife Gold award has been achieved.

### 2. Recruitment

Blue Lagoon Group has put in a system in place which ensures a fair consideration for each potential employee. This system does not allow any discrimination of any applicant regardless of their race, age, sex, nationality, disability or religion.

#### 3. Contract and other issues

- Blue Lagoon Group will have a contract with all the employees for the period of employment and ensure that this contract is according to the laws of the country and the industry.
- Blue Lagoon Group states that no payment will be given to employees before starting the work
- Blue Lagoon Group states that we are not taking any form of deposits from employees in order to secure their job
- Blue Lagoon group states that each employee will receive all the money that he is entitled to have according to Greek Law and European Union Regulation when they fulfill their contract.
- Blue Lagoon Group allows employees to meet up during working hours, form an association and elect a spokesperson in order to discuss issues without Management involvement
- For local and indigenous employees we their culture, traditions and intellectual rights
- We treat all fairly and equally whether individuals, communities or employees

## 4. Induction and Training

Blue Lagoon Group ensures that every new employee will have a training plan ready and give an induction of the company which will explain about the company's philosophy and culture, product knowledge, employee welfare and benefits, health and safety, performance management, etc.

# 5. Development and Promotion

The company gives every employee the chance to grow within the company and to develop their skills and knowledge. It is the goal of the company to recruit new managers from within the company which have shows continuous improvements in their duties.

Signed

Costas Michaelides General Manager